



A Note to our Patients
What to Expect at Your Upcoming Appointment
** Please Read **

We have temporarily lengthened the time between appointments to minimize your physical proximity to others and limit the time you spend in the office. We have also instituted some new protocols to protect you and our staff during your visit.

- We will not be able to see you if you or anyone in your household has a fever, cough, shortness of breath, or has tested positive for COVID-19 within the past 14 days.
- If it has been more than three years since we have seen you, we ask that you complete our Web Registration prior to your appointment. This is the registration link:

<https://compulinkadvantageweb.com/dev/register/accountappts/index/8091>

- We ask that you be available by phone so one of our staff members can assist with entering your medical and eye health history information into your electronic medical record prior to your visit.
- Appointments are required for all examinations and optical services. Adults should come alone; however, individuals with a disability may bring one caregiver. We love our families but we ask that for now children should only come to their exams with one parent/guardian.
- Please wear your own face mask into the building. All of our staff who work with you directly will be wearing one too.
- Upon entering the building, we will check your temperature and provide you with Pure & Clean hand sanitizer. Pure & Clean is an effective sterilization product approved by the EPA. While Pure & Clean is tough on bugs it is not toxic to you and doesn't dry your skin like alcohol based cleansers.
- Between each patient we are sterilizing all appropriate surfaces, chairs, and chinrests with Pure & Clean Surface Prep.
- To minimize potential exposure from the close proximity of the eye health examination, we are requiring that all patients scheduled for a comprehensive examination participate in our iWellness (ages 40 and up, \$44) and Optomap screening (ages 5-39, \$34). If you have a medical condition inside your eyes it is possible that we may bill your medical insurance instead.
- Our opticians will help you with selecting frames and lenses. They will collect any frames that have been tried on and disinfect them prior to returning them to our frame boards.
- At the completion of your exam, we can assist you with contactless "Text to Pay" payment by credit or debit card.

Thank you for assisting us in keeping you and our staff safe!

Bryan Stoller, OD

Sasha Radford, OD

Janelle Brown, OD

Terri Rieger, OD