

A Note to our Patients What to Expect at Your Upcoming Appointment \*\* Please Read \*\*

We have temporarily lengthened the time between appointments to minimize your physical proximity to others and limit the time you spend in the office. We have also instituted these protocols to protect you and our staff during your visit.

- We will not be able to see you if you or anyone in your household has a fever, cough, shortness of breath, or has tested positive for COVID-19 within the past 14 days or if you are subject to quarantine due to being a close contact.
- If it has been more than three years since we have seen you, we ask that you complete our Web Registration prior to your appointment. This is the registration link:

## https://compulinkadvantageweb.com/dev/register/accountappts/index/8091

- Appointments are required for all examinations and appointments are recommended for optical services. Adults should come alone; however, individuals with a disability may bring one caregiver. We love families, but we ask that for now children should only come to their exams with one parent/guardian.
- Please wear your own face mask into the building that securely covers your mouth and nose at all times. No neck gaiters, bandanas, handkerchiefs, or masks with valves; you'll be required to wear a disposable surgical mask if you wear any of these in.
- When you arrive for an appointment, we will check your temperature and provide you with Pure & Clean hand sanitizer. Pure & Clean is an effective disinfecting product approved by the EPA. While Pure & Clean is tough on bugs, it is not toxic to you and doesn't dry your skin like alcohol-based cleansers.
- We are regularly disinfecting surfaces and chairs with Pure & Clean Surface Prep.
- To minimize potential exposure from the close proximity of the eye health examination, we are requiring that all patients scheduled for a comprehensive examination participate in our iWellness (ages 40 and up, \$44) and Optomap screening (ages 5-39, \$34). If you have a medical condition inside your eyes, it is possible that we may bill your medical insurance instead.
- Our opticians will help you with selecting frames and lenses. They will collect any frames that have been tried on and sterilize them in our UV sterilizer prior to returning them to our frame boards.

Thank you for assisting us in keeping you and our staff safe!